
WHO qualifies

Mountain View, Los Altos and Los Altos Hills residents who are unhoused and/or without a permanent place to call home.

WHEN we can see you

Appointments can be made to talk with a Homeless Services Specialist social worker at Community Services Agency anytime during regular office hours.

HOURS by APPOINTMENT

Monday-Friday

9:00am-12:00pm and 1:30pm-4:00pm

OR...

You may come into the office during regular office hours without an appointment. You will have to sign in and wait in the lobby until a case worker can see you.

www.CSAcares.org

Community Services Agency

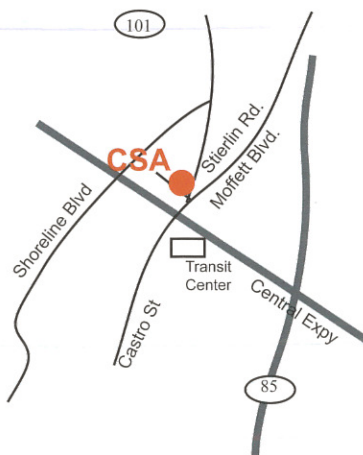
heart. hand. hope.

Mountain View, Los Altos & Los Altos Hills

We are the community's safety net, providing critical support services that preserve and promote stability, self-reliance, and dignity.

WHERE we are located

204 Stierlin Road
Mountain View, CA 94043



HOW to reach us

CALL: 650.968.0836

FAX: 650.968.2164

EMAIL: see staff directory on website

OFFICE HOURS

Monday - Friday

9:00am-12:00pm and 1:30pm-4:00pm

www.CSAcares.org



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Mountain View, Los Altos & Los Altos Hills

**Are you
or**

Do you know someone who is...

- ☐ Low Income
- or
- ☐ Fixed Income
- or
- ☒ Homeless
- or
- ☐ Over 60

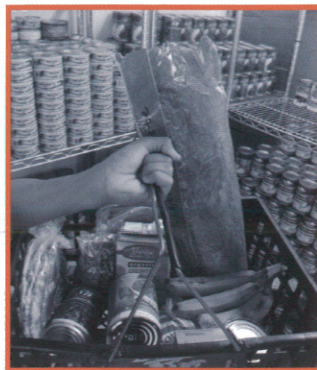
We are Here to Help.

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Alpha Omega Homeless Services Program

CASE MANAGEMENT

Alpha Omega Homeless Services Program clients come from the more than 300 unhoused individuals and families already receiving services in our Food & Nutrition Center, as well as from Northern Santa Clara County homeless shelters, and street outreach when appropriate.



SERVICES include:

- Assisting clients in accessing public benefits, such as disability benefits through Social Security, Food Stamps and/or General Assistance.
- Coordinating health care, legal, and vocational services, including dental & vision care financial assistance.
- Locating affordable housing, accessing existing waiting lists, and providing one-time rental assistance when housing is found.
- Completing applications for housing and government services, and assistance with job resumes.
- Troubleshooting barriers to housing and serving as liaison with housing providers to maximize a clients prospective in obtaining housing,
- Providing a street Health Kit, shopping gift cards, bus passes, and clothing and tools needed for a job.

WE ALSO OFFER SERVICES FOR

SENIORS

- **CASE MANAGEMENT**
Social workers help seniors maintain their independence in their own homes through integrated case management services to meet both their physical and emotional needs.
- **SENIOR NUTRITION**
Lunch is served every weekday at the Mountain View Senior Center to those over the age of 60, providing a hot and nutritious meal in addition to socialization and opportunities for health & wellness education.

EMERGENCY ASSISTANCE

- **CASE MANAGEMENT**
A safety-net of critical support services for low-income individuals and families is provided to stabilize any immediate financial crisis and to provide the means for long-term self-sufficiency.
- **FOOD & NUTRITION**
Hunger and food-insecurity in our community is addressed through a 5-day/week food pantry.
- **HOLIDAY SHARING**
Food, toys, and gifts are provided to individuals, children and seniors of low-income and homeless families.